

# PLEASE POST CONSPICUOUSLY

## CHENANGO COUNTY ANNOUNCES CONTINUOUS RECRUITMENT EXAMINATION OPEN TO THE PUBLIC FOR

### ACCOUNT CLERK and ACCOUNT CLERK/TYPIST

APPLICATIONS ARE ACCEPTED CONTINUOUSLY - CANDIDATES ARE TESTED PERIODICALLY AS THERE IS A NEED FOR ADDITIONAL ELIGIBLES.

#### PROCESSING FEE

The New York State Department of Civil Service has implemented a fee for examination services. Accordingly, you must submit a seven dollar and fifty cent **(\$7.50) NON-REFUNDABLE application processing fee for each separately numbered examination for which you apply**, unless you can qualify for an application processing fee waiver as explained below.

Application processing fees should be paid at the time an application for examination is filed.

**DO NOT SEND CASH IN THE MAIL.** Checks or money orders made payable to the Chenango County Treasurer will be accepted. Cash will also be accepted if paying in person. Write the examination number(s) on the check or money order. If a check is returned for insufficient funds, you may be subject to penalties as provided by law. If you take the examination before the County receives notice that your check was returned for insufficient funds, you will be disqualified. You will not receive a final rating for the examination and your name will not be placed on the eligible list established as a result of the examination, or you will be restricted from certification and appointment from the resulting eligible list if the eligible list was already established.

**AS NO REFUNDS OF APPLICATION PROCESSING FEES WILL BE MADE, YOU ARE URGED TO COMPARE YOUR QUALIFICATIONS CAREFULLY WITH THE REQUIREMENTS FOR ADMISSION STATED IN THE "MINIMUM QUALIFICATIONS" SECTION OF THE EXAMINATION ANNOUNCEMENT, AND FILE ONLY FOR THOSE EXAMINATIONS FOR WHICH YOU ARE CLEARLY QUALIFIED, AND FOR THOSE EXAMINATIONS YOU INTEND TO TAKE.** The education and experience you indicate on the application will be verified and compared to the "minimum qualifications" for the position. Omissions or vagueness will NOT be interpreted in your favor.

**APPLICATION PROCESSING FEE WAIVER:** The application processing fee will be waived for candidates who certify to the Chenango County Personnel Office that they are either unemployed and primarily responsible for the support of a household, or that they are receiving public assistance. If you can verify eligibility for an application processing fee waiver for this examination, complete a "Request for Examination Fee Waiver and Certification" form and submit it with your application. "Request for Examination Fee Waiver and Certification" forms may be obtained from the Chenango County Personnel Office. All claims for an application processing fee waiver are subject to verification. False statements regarding eligibility for an application processing fee waiver will result in disqualification and/or lead to revocation of a resulting appointment. As application processing fees are **NON-REFUNDABLE do not submit an application processing fee with your application for examination if you are or will be requesting an application processing fee waiver.**

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| <b>SALARY</b>                           | The hourly pay rate varies by jurisdiction.   |
| <b>LOCATION OF POSITIONS</b>            | Positions with this job title are used in various Chenango County departments, and in those Chenango County School districts whose Civil Service is administered by the Chenango County Personnel Department. The eligible list resulting from this examination will be used to fill full-time vacancies that occur during the life of the eligible list.   |
| <b>STUDENT CONTACT POSITIONS</b>        | Per Chapter 180 of the Laws of 2000, and by Regulations of the Commissioner of Education, to be employed in a position designated by a school district as involving direct contact with students, a clearance for employment from the State Education Department is required. Each individual School District will determine the positions to be subject to this requirement and will initiate the process to secure clearance.   |
| <b>RESIDENCE REQUIREMENT/PREFERENCE</b> | There are no residency requirements to compete in this examination. However, preference in appointment <u>may</u> be given to successful candidates who have been residents of Chenango County or of the school district in which appointment is to be made for at least four (4) months immediately preceding the date of the written examination.   |
| <b>DUTIES</b>                           | An employee in this class performs routine clerical work involving the performance of standardized account-keeping tasks in maintaining and checking financial accounts and records. The incumbent enters and retrieves account information manually or by using computer database and/or spreadsheet software. Work is performed under the direct supervision of a higher level employee in accordance with well-defined policies and procedures. Detailed instructions are provided for new or unusual assignments. The work is reviewed by observation, cross- |

checks or by the immediate supervisor and other steps in the account-keeping process. This position differs from Senior Account Clerk by virtue of the limited complexity of the work. The position of Account Clerk/Typist and Account Clerk differ in that an Account Clerk/Typist spends significantly more time operating an alphanumeric keyboard such as a personal computer, word processor or typewriter to perform typing work which requires a qualified typist. Supervision over the work of others is not a responsibility of employees in this class. Does related work as required.

#### MINIMUM QUALIFICATIONS

Candidates **MUST** meet the following requirements on or before the last date for filing an application for this examination:

Graduation from high school or possession of a high school equivalency diploma\* and EITHER:

- (A) Two years of full-time paid office clerical experience or its' part-time equivalent; OR
- (B) One year of full-time paid experience or its' part-time equivalent in the compilation and maintenance of financial accounts and records; OR
- (C) Successful completion of a post high school course in accounting or bookkeeping; OR
- (D) An equivalent combination of training and experience as defined by the limits of (A), (B), and (C) above.

\*NOTE: In the absence of a high school diploma or GED, three years of office clerical experience which included one year of experience in the compilation and maintenance of financial accounts and records is required.

#### **NOTE: Pre-Employment Screenings for positions in the Chenango County Behavioral Health Services Department:**

1. In accordance with Sections 16.33, 19.20, 19.20-a and 31.35 of New York State Mental Hygiene Law candidates who are actively being considered for employment in this title in a unit of the Chenango County Behavioral Health Services Department will be required to consent to all pre-employment screening requirements established by the Justice Center for the Protection of People with Special Needs, in conjunction with the applicable State Oversight Agency, to determine suitability for employment. This will include, but may not be limited to, a check of the Staff Exclusion List and fingerprinting to conduct a criminal background check.
2. In accordance with Section 424-a of the New York State Social Services Law candidates who are actively being considered for employment in this title in a unit of the Chenango County Behavioral Health Services Department will be required to complete release form(s) and required documentation that will be submitted to the Statewide Central Register of Child Abuse and Maltreatment to determine whether or not they have been the subject of an indicated report of child abuse or maltreatment.

#### SUBJECTS OF EXAMINATION

The examination for Account Clerk will consist of a written test which you must pass in order to be considered for appointment as an Account Clerk. The examination for Account Clerk/Typist will consist of both a written test and a qualifying (pass/fail) typing performance test. You must pass **both** the written and the performance test in order to be considered for appointment as an Account Clerk/Typist. Only your score on the written test will be considered when computing your final score.

#### WRITTEN TEST

The written test is designed to test a candidate's knowledge, skills and/or abilities in such areas as:

##### **1. Clerical Operations with Letters and Numbers**

These questions test your skills and abilities in clerical operations involving alphabetizing, comparing, checking and counting. The questions require you to follow the specific directions given for each question which may involve alphabetizing, comparing, checking and counting given groups of letters and/or numbers.

##### **2. Arithmetic Computation Without Calculators**

These questions test your ability to do addition, subtraction, multiplication, and division. Questions may also involve fractions, decimals, averages, and percents. You may NOT use a calculator or any other type of calculation device to answer these questions or any other questions in the written test.

##### **3. Arithmetic Reasoning**

These questions test your ability to solve an arithmetic problem presented in sentence or short paragraph form. You must read the problem, understand the situation presented, decide what must be done to solve it, and apply the appropriate arithmetic operation(s) in the appropriate order in order to determine the correct solution. Knowledge of addition, subtraction, multiplication and division is necessary. Questions may also involve the use of percents, decimals and fractions.

#### STUDY GUIDE

The New York State Department of Civil Service has published a test guide candidates may use to prepare for this examination. This test guide contains important test-related information as well as sample test questions similar to the questions that will be used in the written test.

The New York State Department of Civil Service is making a copy of this test guide and other related information available to candidates on its web site at <http://www.cs.ny.gov/testing/localtestguides.cfm>. If candidates do not have access to the internet they may obtain a copy of the test guide directly from the Chenango County Personnel Office by calling (607) 337-1470.

**Approved test candidates should carefully review and familiarize themselves with the information contained in the test guide prior to the examination.**

**CALCULATOR PROHIBITION**

You **MAY NOT USE** a calculator or any type of calculating device to assist you on this test. Additionally, you **MAY NOT** bring cellular phones, books, or other reference materials to the examination.

**PERFORMANCE TEST**

The keyboard performance test for Account Clerk/Typist will be held on a later date than the written examination. Candidates will not be called to the performance test unless they have passed the written Account Clerk examination. Candidates may be invited to the performance test in the order of the scores they achieved on the written test. The County reserves the right to give the performance test to only as many candidates as are needed to fill available vacancies.

The keyboard performance test is a test of keying speed and accuracy. It utilizes a standard keyboard and is given on computers. The computer program requires no prior knowledge of software. On-screen instructions displayed at the beginning of the performance test will tell candidates everything they need to know in order to take the test. The typing performance test does not require the use of any information beyond what is displayed on the computer screen.

The test is five minutes long and is preceded by a three-minute practice session. Candidates will not type the text passage from a hard copy or test booklet. The performance text passage candidates must type will be displayed on the top half of the computer screen. Candidates will enter (“key” or “type”) as much of the text passage as they can during the time available.

In order to pass the keyboard performance test, candidates must enter the text at a rate of at least **35 words per minute**, with at least 96% accuracy. For example, if a candidate enters the text at 35 words per minute, the maximum allowable number of errors is 8. (Note: A word is defined as five characters. The rating formula divides the total number of characters entered by five to determine the number of words entered.)

**FAILURE TO APPEAR FOR A PERFORMANCE TEST**

Unless a candidate requests and qualifies for an alternate test date their failure to appear for a scheduled keyboard performance test will be considered a failure on a qualifying keyboard performance test and will render the candidate both ineligible to participate in the second holding of the performance test for this title, should one be scheduled, and permanently ineligible for certification and appointment as an Account Clerk/Typist from the eligible list established as a result of this examination.

**PERFORMANCE RETEST POLICY**

Candidates who fail the first typing proficiency examination will be recalled to take another form of the typing proficiency examination provided a retest is scheduled. This second typing performance test will not be held less than thirty (30) calendar days following the date of the initial typing performance test.

Candidates who fail the second typing proficiency examination must retake the written Account Clerk, Account Clerk/Typist Examination prior to taking another typing performance examination for Account Clerk/Typist.

**WRITTEN RETEST POLICY**

Candidates who fail the written examination, and candidates who passed the written examination who wish to improve their rank on the eligible list, may reapply to retake the written examination after a six (6) month period has passed from the date of the first written examination.

**PERFORMANCE TEST WAIVER CRITERIA AND PROCEDURE**

The typing performance test may be waived for candidates who have passed a typing proficiency examination at the rate of **35 words per minute or higher** administered by the Chenango County Personnel Department, or by any other municipal Civil Service Agency within the State of New York, within one year preceding the scheduled date of the written examination, or prior to the date on which Chenango County administers the first typing performance test for this examination.

The typing performance test may also be waived for any candidate who is employed by Chenango County or is employed by any town, village, special district, or school district whose civil service is administered by the Chenango County Personnel Department who currently holds permanent or contingent permanent competitive class status in a position that requires typing at a **speed of 35 words per minute or higher** and for which the candidate passed a typing proficiency examination at the rate of **35 words per minute or higher**.

All requests for a typing performance test waiver must be in writing. Candidates seeking a typing performance test waiver may either make the request directly on their Application for Examination or submit a separate

written request. Requests for typing performance test waivers that are received after Chenango County has administered the first typing performance test for this examination will not be considered.

A request for a typing performance test waiver **MUST** be accompanied by written verification of passing from the agency that administered the performance test if the test was administered by other than the Chenango County Personnel Department. This written verification should include the name and address of the agency who administered the typing performance test, the date the typing performance test was taken, and the rate of speed achieved on the performance test.

#### **ELIGIBLE LISTS**

Successful candidates will have their names placed on an eligible list for this title in order of their final rating, and will remain eligible for appointment for one (1) year from the date the eligible list is established. Appointments from an eligible list must be made from the three highest standing candidates willing to accept appointment.

#### **CROSS FILING WITH MULTIPLE CIVIL SERVICE AGENCIES FOR MULTIPLE EXAMINATIONS SCHEDULED FOR THE SAME DAY**

Cross-filing means applying to multiple Jurisdictions to take either the same or different examinations that are scheduled to be held on the same date.

When you cross-file for Civil Service Examinations you must make arrangements to take all the examinations at one test site.

If you have applied for both a Chenango County examination and an examination for another jurisdiction, both of which are scheduled for the same date, you must note "Cross-Filing" on the top front page of your Chenango County Application and submit a Chenango County Cross-Filing Form indicating the site at which you intend to take your examinations.

The Cross-Filing Form is available in our Department or online at [www.co.chenango.ny.us/personnel](http://www.co.chenango.ny.us/personnel) and should be submitted at least three weeks prior to the examinations. Failure to submit the Cross-Filing Form in a timely manner may result in our not being able to accommodate your request to sit at your choice of exam sites. You must notify all local government Civil Service Agencies with whom you have filed an application of the test site at which you wish to take your examinations.

When taking both a State and local government examination, you will be required to take all your examinations at a State examination center. You will be advised by letter when and where to report for your examinations.

#### **CREDIT FOR CHILDREN OF FIREFIGHTERS AND POLICE OFFICERS KILLED IN THE LINE OF DUTY**

In conformance with section 85-a of the Civil Service Law, Children of firefighters and Police Officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive examination for original appointment in the same municipality in which his or her parent has served. If you are qualified to participate in this examination and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit has a minimum of two months from the application deadline to provide the necessary documentation to verify additional credit eligibility. However, no credit may be added after the eligible list has been established.

#### **VETERANS' CREDITS**

The eligibility criteria for veterans' credits are active military service during a creditable period of war and either being honorably discharged or being released under honorable circumstances.

To apply for veterans' credits candidates for examination must submit an Application for Veterans' Credits prior to the establishment of the eligible list resulting from this examination. No credit may be granted after the eligible list has been established. Applications for Veterans' Credits may be obtained at the Chenango County Personnel Department. It is the candidate's sole responsibility to file a timely application for veterans' credits and to provide appropriate timely documentary proof that their military service was in time of war, as defined in Section 85 of the Civil Service Law, and that they received an honorable discharge or were released under honorable circumstances.

Veterans' credits will only be added to the score of a candidate who has attained a passing grade of 70 or higher. Veterans' credits may not be used to achieve a passing score.

Effective January 1, 1998 the State Constitution was amended to permit a candidate currently on active duty in the armed forces to apply for and be conditionally granted veterans' credits in examinations. To apply for conditional veterans' credits a candidate must submit an application for conditional veterans' credits prior to the establishment of the eligible list. Any candidate who applies for conditional veterans' credits must also provide proof of current active military status to receive the conditional credits.

A candidate who is granted conditional veterans' credits while on active duty in the armed forces must be restricted from certification using such credits until the candidate provides acceptable documentary proof that their military service was in time of war, as defined in Section 85 of the Civil Service Law, and proof that they received an honorable discharge or were released under honorable circumstances.

For open-competitive examinations, veterans' credits are added to a candidate's final examination score as follow:

Non-Disabled Veteran..... 5 points

Disabled Veteran.....10 points

Effective January 1, 2014 the State Constitution was further amended to entitle veterans who have used non-disabled veterans' credits for a Civil Service appointment or promotion with New York State or a local government, and who were/are subsequently certified as being a disabled war-time veteran by the United States Department of Veterans Affairs, to additional credits for a subsequent appointment or promotion. If you wish to claim the additional disabled veterans' credits please contact the Chenango County Personnel Office for further instruction. All requests and required documentation must be received by the Chenango County Personnel Office prior to the establishment of the eligible list resulting from an examination.

#### **APPLICATIONS FROM/TO/BY**

Application forms may be obtained at the Chenango County Personnel Department or online at [www.co.chenango.ny.us/personnel](http://www.co.chenango.ny.us/personnel). You may also request one be mailed to you by sending a stamped, self-addressed envelope to: Personnel Department, Chenango County Office Building, 5 Court St., Norwich, NY 13815.

Do not wait until the last day to file your application. Applications that are postmarked after the last filing date, or personally delivered to our office after 5:00 P.M. on the last filing date cannot be considered. The applicant should make sure **EVERY** question on the application is answered, including the estimated percentage of time spent personally performing the duties of each employment (i.e., 5%, 20%, etc.). Incomplete applications will be disapproved. This department does not acknowledge receipt of applications. Candidates will be notified of the disposition of their application prior to the examination. If notice of acceptance or disapproval is not received at least four days prior to the date of the written examination, please call this office at (607) 337-1470.

A separate application and appropriate processing fee must be submitted for each separately numbered examination for which a candidate wishes to apply. Applications must contain the correct examination title and/or number in order to be considered.

#### **ADMISSION NOTICES**

If you do not receive your notice to appear for the written test at least four days before the date of the test, notify this office at (607) 337-1470.

Do not interpret a notice to appear for, or actual participation in, the examination to mean that you have been found to meet fully the announced requirements. Applicants are admitted to the examination on the basis of statements made in the application. These statements may not be closely reviewed and/or verified until after the examination has been held. At the time of review those candidates not meeting the requirements will be disqualified. Candidates who are disqualified after taking the test may not receive a score and will not be eligible for certification and appointment from the eligible list established as a result of the examination.

#### **ALTERNATE TEST DATE**

Civil Service tests represent considerable planning, preparation and expense, therefore, candidates are expected to make every effort to take the test on its scheduled date. However, an alternate test date may be granted for specific verifiable circumstances set forth in the Alternate Test Date Policy of this department. The determination as to whether or not a candidate meets the requirements for being afforded the opportunity to take an examination on an alternate test date shall be made by the Personnel Officer.

Candidates who are unable to take an examination because of a situation that is known prior to the scheduled exam date should notify the Chenango County Personnel Department in writing as soon as possible before the test date. The written request should contain a complete explanation of the reason the candidate cannot take the test on the scheduled test date and be supported by appropriate documentation verifying the situation.

Candidates who are unable to take an examination because of an emergency situation that occurs just prior to or on the date of the examination must notify this office at (607) 337-1470 no later than 4:30 p.m. on the Monday (or 9:30 a.m. Tuesday if Monday is a holiday) following the Saturday scheduled test date. Upon review of verifiable documentation, a determination will be made as to whether a candidate will qualify for an alternate test date.

#### **GENERAL INSTRUCTIONS AND INFORMATION:**

1. All statements on the application are subject to verification. Falsification of any part of the "Application for Employment" or any deception or attempt to practice deception in the application or employment process will result in disqualification and/or lead to revocation of a resulting appointment.
2. Candidates filing an application with one or more State and/or local civil service commissions for one or more tests scheduled to be held on the same date should indicate this on all applications so arrangements may be made for a single test site.
3. If you fail to submit the required processing fee payment and then you receive an admission letter in error and participate in the examination, you will be disqualified; this means that your exam will not be graded and/or you will not be considered for placement on the eligible list.

4. It is the responsibility of the candidate to notify the Chenango County Personnel Office of any change in name, address or telephone number. Failure to notify this office of a change of name or address may result in disqualification for examination or certification for appointment following examination if admittance notices, canvas letters or other communications are undeliverable. No attempt will be made to locate candidates who have moved.
5. In case of adverse weather conditions, candidates should not call this office. Any changes to or cancellations of an examination will be broadcast over one or all of the following stations; WKXZ FM 94, WSRK FM 103.9, WCDO FM 101, and WCDO AM 1490. Examinations will not normally be cancelled for adverse weather conditions unless Chenango County officially declares a state of emergency and/or closes Chenango County roads.

**TIME AND PLACE OF EXAMINATION:**

Approved candidates will be notified by mail regarding the time and place of the examination.

**PREPARATION/RATING OF EXAMINATION:**

This examination is being prepared and rated in accordance with Section 23(2) of the Civil Service Law. The provisions of the New York State Civil Service Law, Rules and Regulations dealing with the preparation and rating of examinations, as well as establishment and certification of eligible lists for positions in the classified service will apply to this examination.

**SPECIAL TESTING ARRANGEMENTS:**

**Religious Accommodation:**

If you cannot take a civil service test on the scheduled test date due to a conflict with a sincerely held religious observance or practice check the appropriate box in Question 5 of the application and call this office on or before the last date to file an application for the examination to request an Alternate Test Date Policy and Request Form. The Alternate Test Date Request Form must be completed and returned to this office prior to the scheduled test date. If your Application for Examination and alternate test date request are approved arrangements will be made for you to take the test on a different date. For written tests the alternate test date will normally be the Monday following the scheduled Saturday test date. The alternate test date provided for performance examinations will vary.

**Candidates with Disabilities Testing Accommodation:**

If you need special testing arrangements in order to participate in an examination because of a disability check the appropriate box in question 5 of the application. If your Application for Examination is approved you will be contacted and asked to submit a written request describing the exact nature of the special testing accommodation(s) you require along with medical documentation supporting your need for the testing accommodation(s) you are requesting. This office will forward requests for special testing arrangements and supporting medical documentation to the New York State Department of Civil Service who will review the request and make a recommendation prior to the scheduled test date as to the testing accommodation(s), if any, that shall be provided to the candidate.

**Military Make-up Examination:**

Section 243-b of Military Law provides that an applicant who applies for a competitive examination during the announced filing period and who is approved for examination but is prevented from participating in any part of the competitive examination due to active military duty or reserve training may request a military make-up examination. To request a military make-up examination check the appropriate box in question 5 of the application and call this office as soon as possible prior to the scheduled test date to request an Alternate Test Date Policy and Request Form. The Alternate Test Date Request Form must be completed and returned to this office along with a copy of a military order, DD – 214 or other official military document that substantiates that the applicant was or will be on active military duty or reserve training at the time of the scheduled test date. Requests and supporting military documentation will be forwarded to the New York State Department of Civil Service and will be reviewed on a case-by-case basis. In order for a military make-up examination to be administered the eligible list resulting from the original examination holding must still be in existence, and the remaining life of the eligible list must be of sufficient duration to make it practicable to hold a military make-up examination.

**Comparable Promotion Examination:**

If a promotion examination is held while a public employee who would be entitled to participate in the promotion examination is on military duty, the employee may make a request to participate in a comparable promotion examination once he/she has returned to work. The employee must request a comparable examination within 60 days of being restored to his/her position. Requests for a comparable examination must be submitted in writing to the Chenango County Personnel Office.

**Military Members Late Filing:**

Section 243–c of Military Law provides that individuals serving on active duty in the armed forces of the United States during the filing period for a civil service examination, or individuals discharged from the armed forces with other than a dishonorable discharge after the filing period for a civil service examination has commenced are permitted to file an application for such examination no later than 10 business days prior to the scheduled date of the examination or the last date to file for the examination, whichever is later.

**EEOE:** Chenango County is an Equal Opportunity/Affirmative Action employer and does not discriminate on the basis of one's race, creed, color, national origin, age, sex, religion, disability, sexual orientation, gender identity, marital status, military status, familial status, domestic violence victim status, predisposing genetic characteristics, prior arrest or conviction record, or any other status protected by State or Federal Law.

**CHENANGO COUNTY PERSONNEL OFFICE**

Chenango County Office Building

5 Court Street

Norwich, NY 13815

Telephone No. (607) 337-1470

Date Revised: 8/8/17

[www.co.chenango.ny.us/personnel](http://www.co.chenango.ny.us/personnel)