

Family Services

Adoption Referral

Parent Connection:
1-800-345-5437



Child Abuse Hotline

NYS Office of Children & Family Services:
1-800-342-3720 (English & Spanish)

Day Care Complaints

NYS Office of Children & Family Services:
1-800-732-5207

Domestic Violence

NYS Domestic Violence Hotline:
1-800-942-6906 (English)
1-800-942-6908 (Spanish)

Missing Children

NYS Division of Criminal Justice Services:
1-800-346-3543 (1-800-FIND-KID)

Product & Toy Safety

U.S. Consumer Product Safety Commission:
1-800-638-2772

Health Services

Cancer Information

Roswell Park Cancer Institute:
1-800-462-1884

Children's Health Insurance

NYS Health Department:
1-800-698-4543



Disabilities

NYS Advocate for Persons with Disabilities:
1-800-522-4369

Drug & Alcohol Abuse

NYS Office of Alcohol & Substance
Abuse Services:
1-800-522-5353

EPIC – Elderly Pharmaceutical Insurance Coverage

New York State Health Department:
1-800-332-3742

HIV/AIDS Information

New York State Health Department:
1-800-541-2437 (English)
1-800-233-7432 (Spanish)

Managed Care Complaints

New York State Health Department:
1-800-206-8125

Medicare

U.S. Dept. of Health & Human Services
1-800-633-4227

Mental Illness

Quality Care for the Mentally Disabled:
1-800-624-4143

Midwives / Other Professions

NYS Education Department:
1-800-442-8106

Veterans Issues

NYS Division of Veterans Affairs:
1-888-838-7697

Veterans Bill of Rights Hotline:
1-800-342-3358



U.S. Social Security Administration:
1-800-772-1213 (English & Spanish)

It's for you!



*Toll-free Phone
Numbers*

*for Government and
Consumer Services*

New York State
Consumer Protection Board

George E. Pataki
Governor

C. Adrienne Rhodes
Acting Executive Director

5 Empire State Plaza, Suite 2101
Albany, N.Y. 12223

1-800-697-1220

www.consumer.state.ny.us

Consumer Services

Aging

New York State Office for the Aging:
1-800-342-9871

Air Travel

FAA Consumer Hotline:
1-800-322-7873



Automobile Safety & Recalls

U.S. Department of Transportation:
1-800-424-9393

Consumer Services & Complaints

NYS Consumer Protection Board:
1-800-697-1220

New York State Attorney General:
1-800-771-7755

Better Business Bureau:
1-800-955-5100

Business Council of NYS:
1-800-358-1202

Federal Trade Commission:
1-877-382-4357



Banking

New York State Banking Department:
1-800-522-3330 (state banks complaints)
1-800-334-3360 (mortgage complaints)

New York State Comptroller:
1-800-221-9311 (unclaimed funds)
1-800-474-4038 (outside New York State)

Federal Deposit Insurance Corporation:
1-800-934-3342 (federal bank complaints)

Cable Television

NYS Public Service Commission:
1-800-342-3330 (complaints & information)

Credit Counseling

National Foundation for Consumer Credit:
1-800-388-2227

Credit Reporting Agencies

Equifax:
1-800-685-1111

Experian:
1-888-397-3742

Trans Union:
1-800-916-8800



Doctor Misconduct

New York State Health Department:
1-800-663-6114

Food Safety

U.S. Food & Drug Administration:
1-800-332-4010

Insurance

New York State Insurance Department:
1-800-342-3736

Lawyer Referrals

New York State Bar Association:
1-800-342-3661

Mail Service

U.S. Postal Service Inspector General Hotline:
1-800-654-8896

Meat & Poultry Hotline

U.S. Department of Agriculture:
1-800-535-4555



Mortgages

SONYMA (State of NY Mortgage Agency):
1-800-382-4663

Mobile Homes

NYS Div. Of Housing & Community Renewal:
1-800-432-4210

School Taxes

STAR (Governor Pataki's Tax Refund Program):
1-888-697-8275

Student Loans

NYS Higher Education Services Corporation:
1-800-642-6234 (state loans)
Federal Student Aid Information Center:
1-800-433-3243 (federal loans)

Tax Information

New York State Tax Department:
1-800-225-5829 (general information)

Internal Revenue Service:
1-800-TAX-1040 (IRS general assistance)
1-800-TAX-FORM (forms & publications)

Utilities — Electric, Gas & Telephone

New York State Public Service Commission:
1-800-342-3355 (emergencies)
1-800-342-3377 (non-emergencies)

Vacations in New York

Empire State Development Corp:
1-800-CALL-NYS

